

Events Policy – COVID 19

IMPORTANT EVENT INFORMATION

The Concrete Institute of Australia is constantly monitoring changes with respect to government and health advice on **COVID-19**.

In these uncertain times there may be a requirement unexpectedly for the Institute to postpone, cancel, or make modifications to an event due to sudden changes in COVID regulations. In these instances the Institute will follow our [Terms of Service](#) with respect to Changes to an Event and Event Cancellation:

Changes to an Event: *The Institute endeavours to deliver all events as advertised however there may be occasions when changes to the speakers, schedule or venue may be required due to circumstances beyond the control of the Institute. In these instances all effort will be made to contact registrants to advise them of the changes in a timely manner. If these changes affect a registrants' ability, or desire, to attend, a refund or credit may be applied but registrants must contact the Institute prior to the event to discuss options.*

Event Cancellation: *Should the Event be cancelled for any reason the Concrete Institute of Australia advises that all registrants will be refunded their full registration fee within a seven day time frame from the cancellation date.*

The Institute thanks you for your support and understanding where these circumstances arise.

Updated – 17th February 2021